

## Website regulation

**www.washinnovation.com**

- I. General provisions.
- II. Definitions.
- III. Type and scope of electronic services.
- IV. Terms of providing and concluding contracts for the provision of electronic services.
- V. Conditions for terminating contracts for the provision of electronic services.
- VI. Complaint procedure.
- VII. Intellectual property.
- VIII. Final Provisions.

### I. GENERAL PROVISIONS

1. The website [www.washinnovation.com](http://www.washinnovation.com) operates on the principles set out in these Regulations.
2. The Regulations define the types and scope of services provided electronically by the [www.washinnovation.com](http://www.washinnovation.com) website, the rules for the provision of these services, the conditions for concluding and terminating contracts for the provision of electronic services, as well as the complaint procedure.
3. At the moment of taking steps to use the Electronic Services of the [www.washinnovation.com](http://www.washinnovation.com) website each Client is obliged to comply with the provisions of these Regulations.
4. In matters not covered by these Regulations the following provisions shall apply
  1. Act on the provision of electronic services of July 18, 2002 (Journal of Laws No. 144, item 1204, as amended),
  2. The Act on consumer rights of 30 May 2014 (Journal of Laws of 2014, item 827),
  3. Civil Code Act of April 23, 1964 (Journal of Laws No. 16, item 93, as amended) and other relevant provisions of Polish law.

### II. DEFINITIONS

1. CONTACT FORM - a form available on the [www.washinnovation.com](http://www.washinnovation.com) website enabling the Service Recipient to contact the Service Provider directly.
2. REGULATIONS - these website regulations.

3. SERVICE PROVIDER - **WaSH Innovation Limited Liability Company**, registered office address: ul. Krańcowa 49, 02-493 Warsaw, address for service: ul. Krańcowa 49, 02-493 Warsaw, entered into the register of entrepreneurs under the KRS number: 0000710743, NIP: 5223108820, REGON: 369049687, having share capital in the amount of: PLN 10,000.00, e-mail address: [hello@washinnovation.com](mailto:hello@washinnovation.com), phone: +48 22 863 77 02.
4. SERVICE RECIPIENT - a natural person, legal person or an organizational unit without legal personality, which the law grants legal capacity using the Electronic Service.
5. ELECTRONIC SERVICE - a service provided electronically by the Service Provider to the Service User via the website.
6. NEWSLETTER - Electronic Service that allows the Service Recipient to subscribe and receive free information from the Service Provider to the email address provided by the Service Recipient.

### III. TYPE AND SCOPE OF ELECTRONIC SERVICES

1. The Service Provider enables the use of Electronic Services via the website, such as:
  1. Contact form,
  2. Newsletter,
  3. E-commerce.
2. The provision of Electronic Services shall take place under the conditions set out in the Regulations.

### IV. TERMS OF PROVIDING AND CONCLUDING CONTRACTS FOR THE PROVISION OF ELECTRONIC SERVICES

1. Provision of Electronic Services referred to in Chapter III point 1 of the Regulations by the Service Provider is free.
2. The period for which the contract is concluded:
  1. the contract for the provision of Electronic Services - enabling sending messages via the Contact Form is concluded for a definite period of time and comes to an end when the message is sent or the Customer stops sending it.
  2. the contract for the provision of Electronic Services for the use of the Newsletter is concluded for an indefinite period.

3. Technical requirements necessary to cooperate with the ICT system used by the Service Provider:
  1. computer with internet access,
  2. access to electronic mail,
  3. web browser,
4. The Service Recipient is obliged to use the website in a manner consistent with the law and decency while respecting personal rights and intellectual property rights of third parties.
5. The Service Recipient is obliged to enter data consistent with the facts. The Service Recipient is prohibited from providing unlawful content.

#### V. CONDITIONS FOR TERMINATING CONTRACTS FOR THE PROVISION OF ELECTRONIC SERVICES

1. Termination of the contract for the provision of Electronic Services:
  1. The contract for the provision of Electronic Services of a continuous and indefinite nature (e.g. use of the Newsletter) may be terminated.
  2. The Customer may terminate the contract with immediate effect and without indicating the reasons by sending an appropriate statement via e-mail to the following address: [hello@washinnovation.com](mailto:hello@washinnovation.com)
  3. The Service Provider may terminate the contract for the provision of Electronic Services of a continuous and indefinite nature in the event that the Service Recipient violates the Regulations, in particular when he provides unlawful content after an unsuccessful earlier call to stop the violations with an appropriate deadline. In this case, the contract expires after 7 days from the date of submitting the declaration of intent to terminate it (notice period).
  4. Termination leads to the termination of the legal relationship with effect for the future.
2. The Service Provider and the Service Recipient may terminate the contract for the provision of Electronic Services at any time by mutual agreement of the parties.

#### VI. COMPLAINT PROCEDURE

1. Complaints related to the provision of Electronic Services by the Service Provider:

1. Complaints related to the provision of Electronic Services via the Website may be submitted by the Customer via e-mail to the following address: [hello@washinnovation.com](mailto:hello@washinnovation.com)
2. In the e-mail above, please provide as much information and circumstances as possible regarding the subject of the complaint, in particular the type and date of irregularities and contact details. The information provided will significantly facilitate and accelerate the consideration of complaints by the Service Provider.
3. Consideration of the complaint by the Service Provider shall take place immediately, not later than within 14 days.
4. The Service Provider's response to the complaint will be sent to the Customer's e-mail address provided in the complaint application or in another manner suggested by the Customer.

## VII. INTELLECTUAL PROPERTY

1. All content posted on the [www.washinnovation.com](http://www.washinnovation.com) website use the copyright protection and is the property of [www.washinnovation.com](http://www.washinnovation.com). The Service Recipient bears full responsibility for damage caused to the Service Provider as a result of using any content from the [www.washinnovation.com](http://www.washinnovation.com) website without Service Provider's consent.
2. Any use without the Service Provider's written consent of any of the elements constituting the content of the [www.washinnovation.com](http://www.washinnovation.com) website constitutes a violation of the copyright of the Service Provider and results in civil and criminal liability.

## VIII. FINAL PROVISIONS

1. Agreements concluded through the website are concluded in accordance with the Polish law.
2. In the event of any non-compliance of any part of the Regulations with the applicable law, instead of the challenged provision of the Regulations, the relevant provisions of Polish law shall apply.